

# CUSTOMER SERVICE ENHANCEMENT — DEPOSIT NOTIFICATION ALERTS

J.P. Morgan is developing a new way for debit cardholders to keep track of the funds in their accounts by offering Deposit Notification Alerts for various debit card programs.

With Deposit Notification Alerts, cardholders can subscribe to receive an automatic alert whenever funds are added to their debit card account. In addition to providing the specific deposit amount and date, this alert will also include the available account balance.

To register for Deposit Notification Alerts, cardholders in participating programs will visit the My Account website ([www.myaccount.chase.com](http://www.myaccount.chase.com)). Cardholders who do not have Internet access may call Customer Service to register. As part of the registration process, participants will subscribe to receive alerts via one of three convenient methods: e-mail, text message or automated voice message.

The Deposit Notification Alert will be implemented for select programs on an individual basis. For more information, please contact your J.P. Morgan Relationship Manager.

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Accounts Pay Bills Messages Self Service My Alerts

My Alerts

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## My Alerts

Get automatic information about your account — without making a phone call to Customer Service! With My Alerts, you select the information you need and the way you want it delivered (e-mail, voice message or text message). And you can change your delivery method or choose to start/stop receiving an alert anytime.

**Please select your My Alerts language preference:** ☒ English ☐ Spanish

**Please register your preferred My Alerts delivery method:**

☐ **E-mail message**

Enter e-mail address: username@domain.com

☐ **Voice message** to your home, work or cell phone\*

Enter phone number: XXX-XXX-XXXX

☐ **Text message** to your cell phone\*

Enter phone number: XXX-XXX-XXXX

**Please select the alerts you would like to receive and a delivery method for each alert:**

☐ **Deposit Notification** — know whenever funds are deposited to your account

\* Chase is not responsible for any phone company, carrier or related fees associated with receiving alerts.

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